

## Final Rule Stakeholder Call

9/19/2020

### Noon Call (85 participants on the line)

**1) Question/Comment:** Have the pilot sites been determined?

**KDADS:** It has not been selected at this point. We are working on removing designations.

**2) Question/Comment:** Have any sites been determined compliant at this point.

**KDADS:** There has not been any process initiated to fully determine compliance.

**3) Question/Comment:** The remediation looks different than before; it appears to have been reviewed. Access is denied when we try to go in and look at our submission.

**KDADS:** It sounds like there is a technical issue.

**WSU:** Please send an email to [HCBS.team@wichita.edu](mailto:HCBS.team@wichita.edu) and we will get back to you.

**4) Question/Comment:** I made a mistake filling out the assessment questions for heightened scrutiny. I need to make a change to it.

**KDADS:** We are aware that those kinds of situations occurred, there is going to be a lot of clean up occurring, for those who have that issue can send a message through the chat so that KDADS can be alerted. We can open up the two-way communication there and we can work on addressing that.

**5) Question/Comment:** I'm having an access denied issue.

**KDADS:** I just went on and took a look at that, this is a two step process so part of the process is done but we need to complete which questions need to be remediated and put those into the database so we can fix those so you are in an in-between phase and your information has not been put into the notification information. Once they get an email that their information is done they will be able to access that information.

**6) Question/Comment:** Are we supposed to handle heightened scrutiny first before other remediation?

**KDADS:** The simple answer is yes. For Heightened scrutiny 1 or 2 you will have to wait for Colin to reach out. Heightened scrutiny 3 or other questions can be worked on now.

**Adjourn**

## **Evening Call (12 participants on the line)**

**1) Question/Comment:** Our office has moved, what do we need to do about that?

**KDADS:** For changes, new openings and closings will be handled when we open up the assessment. There is a form on the website that you go to, I believe under the support tab, if you scroll to the heading that says the date to take the assessment has passed. Click the part that says you need assistance and complete the form.

**2) Question/Comment:** I went through the remediation training but I am needing more help, I am wondering if I can get individual help for some specific questions.

**KDADS:** Right now we don't have the resources for individual services. When you enter in chat do you get a response? You can use the chat to enter information. We have a guidance scheduled for Sedgwick County on October 8, which is when you will be able to get more specific help.

**3) Question/Comment:** We have only been getting emails about remediation. We are waiting to be scheduled for a visit. Do we wait for that to remediate?

**KDADS:** Go ahead and complete your strategies, you can continue to work on those policies and procedures in the remediation tab for everything except for category 1 and 2 heightened scrutiny.

**4) Question/Comment:** Do you have to write a policy for each one?

**KDADS:** You will need to remediate each site, but you can use the same policy for each.

**5) Question/Comment:** When does everything need to be submitted?

**KDADS:** All initial evidence needs to be submitted by July 1, 2021. Category 3 must be remediated by then or we will have to connect with CMS and provide additional information.

**6) Question/Comment: Could you give instructions on getting to the place on a website that has moved**

**KDADS:** If you go to the Community Connections main page there is a headline that says "the deadline for submitting self-assessment has passed" there is an orange button that asks if you need assistance. Click that and fill out the form.

**7) Question/Comment:** Is there something that I need to do to enable two-way communication?

**KDADS:** The two-way communication is more utilized for following your assessment if you need anything additional to your summary report.

**8) Question/Comment:** I thought there was an extension for this. I also thought that for heightened scrutiny they were supposed to contact you and then you work on it.

**KDADS:** There is an extension with Final Rule, that has been moved to March 17, 2023. For heightened scrutiny however, you do need to wait to be contacted by Colin and his team to help you mitigate that. You can begin remediation for everything that isn't C1 and C2.

**Adjourn**